to ask who's calling. I work for a public company and its against the law to ask people what's their names. He asked me [illegible] repeatedly why did I put him on hold? While he's asking me that I'm letting him know that I can take a message down if he would like.

He asked to speak to Shari
I said "She's not availiable but I can take a message if you would like. He say's "What the f[illegible] you mean she's not availiable? She's getting paid to sit on her ass all day. She's making all this money and she's not f[illegible]ing availiable? Let me speak to Robin?" I said that Robin wasn't available either and once again, I can take a message for him.
"Robin's not f[illegible]ing available either?!

What the f*** do you guys do all day? Sit around and fire people.
Jessica you guys are f***ing crooks, I hope you know who the f**k you're working for.
While he kept on talking, another call was coming in.
I then stated, "I have a call coming in that I need to take, have a nice day!"
Then I switched calls and he didn't call back.

BPCA000215

10/17/14

Steven Finer called and ask to speak to Shari Hyman and I told him she was unavailable would he like to leave a message He asked is she unavailable b/c she was fired I responded w/ ~~[illegible]~~ excuse me he said there is a rumor going around that Shari Hyman was forced to resign so I told him that I was not aware of that information so he said "so Shari Hyman was not forced to resign okay bye" and he hung up

BPCA000216

10/20/14 12:15 pm

Steven Grier called and asth to speah to Bob Serpico I told him he was unavailable at the moment and would he like to leave a message. He said by me saying that he is unavailable when in fact he is means that I am lying and since they are all going to jail that I would be going too b/c I am acting as an accomplice for lying for them and that he is just warning me that I am going to jail

4:25 Anonymous Caller
10/21/14

Me: Good afternoon Battery Park...
Steven: Robert Serpico please
Me: May I ask whos calling please?
Steven: Robert Serpico please?
Me: And what is your reason for calling?
S: Is Robert Serpico still employed?
Me: Excuse me? Can I get your name please?
Steven: Is Robert Serpico still employed?
Me: Can you hold on for me one moment please?

@ that time, I put him on hold and called Brenda. While I was on the line with Brenda he hung up.

4:40 pm Anonymous Caller
10/21/14

Steven: Kevin McCabe please
Me: Hi may I ask who's calling
Steven: You are an intern. Do you know you're not supposed to be asking anyone from the public who's calling and what they are calling for?

At that time I called Brenda and She came over to me and told me to say Kevin's not availiable.

Steven: He's not available either? He's making all this money and he's not availiable? Let me speak to Serpico's assistant.

BPCA000219

Brenda then told me to say she's in a meeting.

Steven: So no one's available? Let me speak to Robin, the one that gets paid to sit on her ass.

Brenda then spoke to Robin and then told me to transfer the call over.

10/22/14 10:18

Steven Grier called and first asked me was there a meeting going on today I told him yes then he asked was they in executize session and I told him yes then he asked was Bob Serpico here and I told him yes and then he hung up